

To: Case Managers, DSS Workers, Outreach Staff and Other Interested Parties

From: Queen B. Green
Managed Care Division

Subject: Medicaid Managed Care Case Managers' Meetings

Date: August 29, 2003

The purpose of the Medicaid Managed Care Case Managers' Meetings is to ensure continuity of care to managed care individuals by establishing and maintaining productive communication between Medicaid providers, case managers, client advocates, outreach workers, and the Medicaid contracted Managed Care Organizations.

The next series of case managers' meetings will be held in three sites around the Commonwealth during the month of October. The topic for these meetings is Medicaid Home and Community Care Waivers. A representative from the Long Term Care Quality Assurance Division of The Department of Medical Assistance Services will be the guest speaker at each meeting. We invite you to utilize these meetings as a means to enhance your knowledge about this subject and to ask questions about Medicaid managed care.

Please share this information with other case managers in your organization. Due to limited space we ask that you respond by contacting Pamela Richardson at (804) 692-0270 no later than October 1, 2003. It is important that you include in your response your name, telephone number, and the number of persons attending. We ask that you respond promptly for meeting sites with a poor response will be cancelled. You will be contacted by telephone of meeting cancellations only and offered an alternate meeting site. Attached is the meeting schedule and directions to all three locations. We look forward to seeing you.

Persons needing reasonable accommodations should contact the Department of Medical Assistance Services at least two weeks prior to the meeting. Accommodations will be provided upon request by contacting me by telephone at (804) 225-4789 or e-mail Qgreen2@dmass.state.va.us.

Case Managers' Meetings Schedule		
Thursday October 9, 2003 Newport News	10:00 a.m. – 12:00 Noon.	Riverside Conference Center 12420 Warwick Boulevard Building 6 Newport News, VA
Monday October 20, 2003 Richmond	10:00 a.m. – 12:00 Noon.	Dumbarton Library 6800 Staples Mill Road Richmond, VA 23228
Thursday October 30, 2003 Alexandria	10:30 a.m. - 12:30 p.m.	Alexandria Library 5005 Duke Street Alexandria, VA

Directions

Riverside Conference Center

Travel on I-64, Exit 258A onto J. Clyde Morris Blvd. (Rt 17 South). Proceed approximately 2 miles on Rt. 17 (you will pass Riverside Regional on your left) to intersection of J. Clyde Morris Blvd and Warwick Blvd. Turn right at stoplight onto Warwick Blvd. Travel approximately $\frac{3}{4}$ to 1 mile to Hiden Blvd. Turn right at stoplight into Warwick Medical & Professional Center. The Riverside Conference Center is located in Building 6 (3 story building) in back of complex.

Dumbarton Library

From the South or East via I-95 and 64: At Exit 79, take I-64W towards Charlottesville. Take first exit-Exit 185, Route 33W-Staples Mill Road. Keep right at fork on the ramp and proceed west on Staples Mill through three traffic lights. At Crown Gas Station (on right) take a left onto Penick Road and first right behind the building leads to the library parking area.

From points North via I-95S: At Exit 80, take I-64W to Exit 185, Route 33W-Staples Mill Road. Keep right at fork on the ramp and proceed west on Staples Mill through three traffic lights. At Crown Gas Station (on right) take a left onto Penick Road and first right behind the building leads to the library parking area.

From points West: From I 64E take exit 183-Glenside Drive North. Take a left onto Glenside Drive. At fifth traffic light (1.7 miles) take a right onto Staples Mill Road. Proceed slowly, after Greencourt Road (the first street on the right) is the entrance to the library parking area-only about 50 yards past Greencourt Road.

Alexandria Library

From 395

Take Duke Street East Exit across from Cameron Station. From the exit, make a left onto North Pickett Street. Make a right into the driveway just past CVS.

From Woodrow Wilson Bridge

Take 95 South to the Telegraph Road exit going to Duke Street W/Cameron Station. Library is on the right past Foxchase Shopping Center.

From the Tysons/Rockville Area

Take 495 North to the Van Dorn exit. Make a left at the light onto Van Dorn Street. Make right onto South Pickett Street. Make a right onto Duke Street. Make a left onto North Pickett Street. Make a right into the driveway just past CVS.